		CURRENT SERVICE	E REPRESENTATIVE	ADD	DOVED BEDG	DITE BY CUR	RENT TSA LEAD				A-	TTACHMEN	Te		
		CORRENT SERVICE	EREFRESENTATIVE	AFF	KOVED KEFO	JK 13 BT COK	NENT TOA LEAD	— I F	Α	В		D	F	F	G
			1			1		-1	Α					•	
			D			(0.0 - () -(1) -	o				Summary of any		Escalated		
		Updated Customer Service	Representatives and TSA Leads are	rovided in accordar	ace with Section v.	7.C. 2 a. (v) or the :	Settlement Agreement				material disputes,		Complaint -		
									Monthly		claims, and adjustments of		Transition Steering		Diposition of Transition Service
									statements		Monthly Statements		Committee (per		Notice - Confirmation
									(Most Recent)(per	TSA Scope Changes (per	in the prior calendar month (per	Meeting minutes (per	Settlement V.C.2.a.(iv) and	Service Notice - Date (per	of Termination Date/Signed (per
		Mo/Yr	Mo/Yr		pproved By TSA L		Approved By TSA Lead	1-	Settlement	Settlement	Settlement	Settlement	TSA Schedule	Settlement	Settlement
Schedule A	Service	Change Liberty Utilities	Change National Grid	Change	Liberty	Change	NG	⊣ ⊦	V.C.2.a.(i))	V.C.2.a.(ii))	V.C.2.a.(iii)).	V.C.2.a.(iv)).	A Section I.7)	V.C.2.a.(ii))	V.C.2.a.(ii))
	A General Protocol								,						
	Correspondence, Invoices, Notices and other Communication								1						
HR-1	B Human Resources Payroll Services	7/12 Mark Smith	Laurie Hare	Mo	ark Smith		Karvle Hills		-					10/18/2012	11/18/2012
HR-2	Employee Benefits	Mark Smith	Lori Santoro		ark Smith		Lori Santoro							10/18/2012	11/18/2012
HR-3 HR-4	Pension Administration Labor Relations Support	Mark Smith Mark Smith	Lori Santoro Thomas Ryan		ark Smith ark Smith		Karyle Hills Brian Varga							4/11/2013 10/18/2012	05/01/203 11/18/2012
HR-5	Staffing Support	Mark Smith	Maryjane Baer		ark Smith		Brian Varga							10/18/2012	11/18/2012
	C Financial Services														
Fin-1	Financial Reporting	Linda Doering	Ron Boches		nda Doering		Ron Boches								
Fin-2 Fin-3	Accounting Consulting Financial Training Service	Linda Doering Linda Doering	Mike Wald Mike Wald	Line	nda Doering nda Doering		Ron Boches Ron Boches	_						1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes	Linda Doering	John Napolitano	Line	nda Doering		Ron Boches								
Fin-5 Fin-6	Accounts Payable Consulting Cash Management	Linda Doering Linda Doering	John Napolitano Chris DiGilio		nda Doering nda Doering		Ron Boches Ron Boches							1/29/2013	2/28/2013
Fin-7	Tax Consulting Services	Susan Wan	Arthur Kiperberg	Line	nda Doering		Ron Boches								
Fin-8	Property Tax Services Claims Handling/Investigation	Linda Doering Paul Kinch	Paula Leaverton Joseph Weber		nda Doering		Ron Boches								
Fin-9		Paul Kirich	Joseph Webei	Line	nda Doering		Ron Boches								
Gas Ops-1	D Operations Network Strategy Support and Planned Major Maintenance	Chris Brouillard	Tom Bennett	Ric	ch MacDonald	7/12	Daniel McNamara							3/27/2013	4/27/2013
Gas Ops-2	Operations Regulatory Support	Tim Deppmeyer	Susan Fleck	Ric	ch MacDonald	7/12	Daniel McNamara							10/26/2012	11/25/2012
Gas Ops-3 Gas Ops-4	Emergency Maintenance Engineering & Technical Services Gas Field Crew Dispatching and Scheduling	Chris Brouillard Norm Gallagher	John Flint Gary Bennett		ch MacDonald ch MacDonald		Daniel McNamara Daniel McNamara	_							
Gas Ops-5	Mandated Programs, including Leak Survey Support	Richard MacDonald	Joseph Basic	Ric	ch MacDonald	7/12	Daniel McNamara							5/13/2013	6/13/2013
Gas Ops-6 Gas Ops-7	Maps & Records LNG Compliance and Training	Chris Brouillard Norm Gallagher	Joseph Basic Frank Su		ch MacDonald ch MacDonald		Daniel McNamara Daniel McNamara								
Gas Ops-7 Gas Ops-8	Gas Engineering and Design	Chris Brouillard	Tim Small	Ric	ch MacDonald		Daniel McNamara							3/27/2013	4/27/2013
Gas Ops-9	Quality Assurance/Analysis & Process Improvement	Tim Deppmeyer	Don Cordone	Ric	ch MacDonald		Daniel McNamara							4/2/2013	5/2/2013
Gas Ops-10	Gas Support Services/Workload Planning	Rich MacDonald	Joseph Basic / Mike Bruno	Ric	ch MacDonald	7/12	Daniel McNamara							9/3/2013	
		Bryan McCallum / Rich													
Gas Ops-11	Gas Meter Operations/Meter Shop	MacDonald	Ron Johnson Christopher Gibb /	Ric	ch MacDonald	7/12	Daniel McNamara	_						9/3/2013	
Gas Ops-12	Customer Meter Support	Rich MacDonald	Robert Preshong		ch MacDonald		Daniel McNamara								
Gas Ops-13 Gas Ops-14	Gas Reliability Planning System Integrity, Asset Replacement, & Corrosion Control	Chris Brouillard Chris Brouillard	John Stavrakas Tim Small		ch MacDonald ch MacDonald		Daniel McNamara Daniel McNamara	_							
Gas Ops-15	Codes and Standards	Tim Deppmeyer	Robert Wilson	Ric	ch MacDonald	7/12	Daniel McNamara							10/26/2012	11/25/2012
Gas Ops-16 Gas Ops-17	Ops Misc Mutual Assistance - Gas Emergencies	Mike Knott Tim Deppmeyer	Pat Burns John Flint		ch MacDonald		Daniel McNamara Daniel McNamara							4/46/2042	2/46/2042
Gas Ops-17	D.3 Gas Control & Procurement	Tilli Deppilleyei	JOHN PHILE	Ric	II MacDonaid	7/12	Daniel Wichamara	_						1/16/2013	2/16/2013
Gas Supply-1	Gas Control	Norm Gallagher	Tom Amerige	Chi	nico DaFonte		Tom Amerige	+++							
Gas Supply-2	Gas Procurement Services - General	Chico DaFonte	Liz Arangio	Chi	nico DaFonte		Liz Arangio								
Gas Supply-3 Gas Supply-4	Energy Transactions Gas Load Forecasting	Chico DaFonte Chico DaFonte	Liz Arangio Liz Arangio		nico DaFonte		Liz Arangio Liz Arangio	-							
Gas Supply-5	Gas Procurement Consulting	Chico DaFonte	Liz Arangio		nico DaFonte		Liz Arangio								
Gas Supply-6	Gas Procurement Miscellaneous	Chico DaFonte	Liz Arangio	Chi	nico DaFonte		Liz Arangio								
ESD&E-1	Energy Solutions Delivery & Efficiency Energy Efficiency Programs	Eric Stanley	Carol White	Wil	illiam Sherry		Carol White								
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers	William Sherry	Sean Mongan	Wil	illiam Sherry		Sean Mongan								
	Project Management			+ +	+										
Burlou Maria	Build Married Continu	Rich MacDonald / Chris	Parist Observe	D:	th Mar Barrell		D							44/0/0040	10/0/0010
Project Mgt-1 Project Mgt-2	Project Management Services Cost Management Access	Broulliard Linda Doering	Daniel Glenning Patrick Pensabene		ch MacDonald ch MacDonald		David Way David Way							11/9/2012	12/9/2012
	D.6 Health, Safety & Environment (HS&E)							7							
	Guide, a Environment (Houl)		Timothy Woycik / Brian					+							
HS&E-1	HS&E Regulatory Maniforing Reporting Compliance and Training	Gaetan Mercier / Michael Knott	Varga / Stephanie Shepard		shool Knott		Tim Moveik							10/2/2012	11/1/2012
	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	Gaetan Mercier /	·		chael Knott		Tim Woycik	-						10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support	Michael Knott	Timothy Woycik	Mic	chael Knott		Tim Woycik	_						10/2/2012	11/1/2012
		Gaetan Mercier / Michael Knott / Mark		1											
HS&E-3	Technical Training	Smith	Brian Varga	Mic	chael Knott		Tim Woycik	_						10/2/2012	11/1/2012
HS&E-4	Environmental Compliance	Gaetan Mercier / Michael Knott	Peter Harley	Mic	chael Knott		Tim Woycik							10/2/2012	11/1/2012
		Gaetan Mercier /		WIIC										.0.2.20.2	111112012
HS&E-5	Site Investigation and Remediation	Michael Knott Gaetan Mercier /	Michele Leone	\vdash			├	-							
HS&E-6	Environmental Field Support	Michael Knott	Peter Harley	Mic	chael Knott		Tim Woycik							10/2/2012	11/1/2012
		•	*	-			·			·					

Schedule A		Service
HS&E-7		Spill Control/Response
HS&E-8		Environmental Regulatory Support & Consultation
HS&E-9		Licenses, Permits and Orders
		Security
Security-1		Site Security Services
Security-2		Security Consulting
Supply-1 Supply-2 Supply-3 Supply-4 Supply-5		Supply Chain and Inventory Management Supply Chain Management Supply Chain Management System Support Supplier Contracts Access to Seller Warehouses Fleet Services
Customer Svc-1	E	Customer Services Support Call Center Operations
Customer Svc-2 Customer Svc-3		Meter Reading, Billing and Payment Processing Collections Process Support
Customer Svc-4 Customer Svc-5		New Business Adminstration Revenue Protection/Diversion & Investigation
Customer Svc-6		Customer Data Migration
Reg-1 Reg-2	F	Regulatory Support Regulatory Support - General Regulatory Reporting
Records-1 Records-2	G	Records Management Identification of Books and Records Separation and Transfer of Books and Records
IT-1 IT-2 IT-3 IT-4 IT-5 IT-6 IT-7 IT-8 IT-9	Н	IT Transition Services Business Application Services Collaboration Services (E-Mail) Data Centers Client Services Contracts and Licenses Infrastructure Services Networking Support Is Energy Management Systems (EMS) Security Services

	CURRENT SERVICE	REPRES	ENTATIVE	ΙГ	A	PPROVED REP	PORTS	BY CURI	RENT TSA LEAD	,			A	TTACHMEN	TS		
											Α	В	С	D	E	F	G
u	Jpdated Customer Service	Representa	tives and TSA Leads are p	provid	ded in acco	rdance with Section	ı V.C. 2 a.	(v) of the	Settlement Agreeme	nt			Summary of any material disputes, claims, and		Escalated Complaint - Transition		Diposition of
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid		Mo/Yr Change	Approved By TS/ Liberty	A Lead -	Mo/Yr Change	Approved By TS:	A Lead -	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Steering Committee (per	Transition Service Notice Date (per Settlement V.C.2.a.(ii))	Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))
	Gaetan Mercier / Michael Knott		Peter Harley			Michael Knott			Tim Woycik							10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott		Peter Harley			Michael Knott			Tim Woycik							10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott		Peter Harley			Michael Knott			Tim Woycik							10/2/2012	11/1/2012
	O. H. Marrian			Ħ													
	Gaetan Mercier / Michael Knott Gaetan Mercier /	8/12	Anthony Itrich	╽┟		Michael Knott		8/12	Anthony Itrich								
	Michael Knott	8/12	Anthony Itrich	Ц		Michael Knott		8/12	Anthony Itrich								
	Rich Foley		Jim Swalec	H		Rich Foley			Jim Swalec							11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman	lL		Rich Foley			Craig Dikeman							44/00/0040	12/31/2012
	Rich Foley Rich Foley		Jim Swalec Craig Dikeman	lŀ		Rich Foley Rich Foley			Jim Swalec Craig Dikeman							11/30/2012 11/30/2012	12/31/2012
	Steve McCrodan		Bill Hilbrunner			Steve McCrodan			Bill Hilbrunner							7/31/2013	8/26/2013
	Nicole Harris		Nancy Cianflone	H	8/12	Bill Sherry			Nancy Cianflone								
	Nicole Harris / Daniel		Nancy Cianflone /														
	Mahoney (Meter Data Services)		Christopher Gibb (Meter Data Services)		8/12	Bill Sherry			Nancy Cianflone								
	Nicole Harris		Larry Frye	lŀ		Bill Sherry			Nancy Cianflone								
			Brian Schuster / Joe						-								
	Bill Sherry Nicole Harris		Basic Jeff Martin	lŀ	8/12	Bill Sherry Bill Sherry			Brian Schuster Nancy Cianflone								
	David Carleton/Nicole		Jeli Waturi	lŀ	0/12	Bill Stierry			Nancy Clarillone								
8/12	Harris		Nancy Ciaflone	Ц	8/12	Bill Sherry			Nancy Cianflone								
	ChristiAne Mason		Michael Laflamme	H		ChristiAne Mason			Michael Laflamme								
	Robert Campbell		Ann Leary	l ŀ		ChristiAne Mason	-		Michael Laflamme								
			,	H													
7/12	Sarah Knowlton		Sharareh Goldsmith	H	7/12	Sarah Knowlton			Sharareh Goldsmith								
7/12	Sarah Knowlton		Sharareh Goldsmith	Ц	7/12	Sarah Knowlton			Sharareh Goldsmith								
—	David Carleton	7/1	Robert Lorkiewicz	H		David Carleton			Madalyn Hanley	\vdash							
	David Carleton	7/1	Robert Lorkiewicz	l f		David Carleton			Madalyn Hanley								
	David Carleton	7/1	Robert Lorkiewicz	l [David Carleton			Madalyn Hanley								
	David Carleton	7/1	Robert Lorkiewicz	ΙL		David Carleton			Madalyn Hanley								
	David Carleton David Carleton	7/1	Robert Lorkiewicz Robert Lorkiewicz	ı ŀ		David Carleton David Carleton	-		Madalyn Hanley Madalyn Hanley								
	David Carleton	7/1	Robert Lorkiewicz	l ŀ		David Carleton			Madalyn Hanley								
	David Carleton	7/1	Robert Lorkiewicz	l þ		David Carleton			Madalyn Hanley								
	David Carleton	7/1	Robert Lorkiewicz	ΙL		David Carleton			Madalyn Hanley								

7000 Transition Services Joint Monthly Status Report Granite State Electric Company Month of July 2013

1			CURRENT SERVIC	F REPRE	SENTATIVE		APPROVED REPO	RTS BY CUR	PENT TSA LEAD		ATTACHMENTS						
			OUTTO DESCRIPTION	/_			74 1 10 725 1121 0		VEITT TOX VEET ID		Α	В	C	D	E	F	G
		-		1		l		-			Α	ь					
													Summary of any		Escalated Complaint -		
			Updated Customer Service	ce Represent	atives and TSA Leads are	provided in a	ccordance with Section V.C. 2 a. (v) of the Settleme	n t Agreement	7			material disputes,		Transition		Diposition of
		L L		1				1		_	Monthly		claims, and		Steering		Transition Service
											statements (Most	TSA Scope	adjustments of Monthly Statements in the prior	Meeting	Committee (per Settlement	Transition Service Notice -	Notice - Confirmation of Termination
											Recent)(per	Changes (per	calendar month (per	minutes (per	V.C.2.a.(iv) and	Date (per	Date/Signed (per
		Mo/Yr		Mo/Yr		Mo/Y		Mo/Yr			Settlement	Settlement	Settlement	Settlement	TSA Schedule	Settlement	Settlement
Schedule A	Service	Change	Liberty Utilities	Change	National Grid	Chang	je Approved By TSA Lead - Li	iberty Change	Approved By TSA Lead -	NG	V.C.2.a.(i))	V.C.2.a.(ii))	V.C.2.a.(iii)).	V.C.2.a.(iv)).	A Section I.7)	V.C.2.a.(ii))	V.C.2.a.(ii))
Д																	
	Correspondence, Invoices, Notices and other Communication																
Е	Human Resources																
HR-1	Payroll Services		Mark Smith		Laurie Hare		Mark Smith		Karyle Hills							10/18/2012	11/18/2012
HR-2 HR-3	Employee Benefits Pension Administration		Mark Smith Mark Smith		Lori Santoro Lori Santoro	l I	Mark Smith Mark Smith		Lori Santoro Karvle Hills							10/18/2012 4/11/2013	11/18/2012 5/1/2013
HR-4	Labor Relations Support		Mark Smith		Thomas Rvan		Mark Smith		Brian Varga							10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga							10/18/2012	11/18/2012
	Financial Services												II		l	!	
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches								
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches		1		-			4/00/2242	0/00/0040
Fin-3 Fin-4	Financial Training Service Accounts Payable Processes	\vdash	Linda Doering Linda Doering		Mike Wald John Napolitano	1 1	Linda Doering Linda Doering		Ron Boches Ron Boches		1		 			1/29/2013	2/28/2013
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches		1					1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches								
Fin-7 Fin-8	Tax Consulting Services Property Tax Services		Susan Wan Linda Doering		Arthur Kiperberg Paula Leaverton		Linda Doering Linda Doering		Ron Boches Ron Boches								
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches								
	Operations												1		ı		
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszell							5/30/2013	6/30/2013
Elec Ops-2 Elec Ops-3	Emergency Maintenance Engineering and Technical Services Field Crew Dispatching and Scheduling		Chris Brouillard		Marie Jordan		Kurt Demmer	7/12 7/12	Dan Bunszell								
Elec Ops-3 Elec Ops-4	Electric Engineering and Design		Norm Gallagher Chris Brouillard		Gary Bennett Bob Brawley		Kurt Demmer Kurt Demmer		Dan Bunszell Dan Bunszell								
Elec Ops-5	Resource and Workload Planning		Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell							0/47/0040	7/17/2013
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard		John Gavin Anne Marie Moran / Craio		Kurt Demmer	7/12	Dan Bunszell							6/17/2013	1/1//2013
Elec Ops-8	Vegetation Management		Kurt Demmer		Allen		Kurt Demmer	7/12	Dan Bunszell							12/13/2012	1/14/2013
			n		Christopher Gibb / Robert		W 10	7/12								01110010	0/4/0040
Elec Ops-9 Elec Ops-10	Customer Meter Support Electric Meter Shop		Kurt Demmer Kurt Demmer		Preshong James Kelly		Kurt Demmer Kurt Demmer		Dan Bunszell Dan Bunszell							2/4/2013	3/4/2013
Elec Ops-11	Electric Lab (testing&calibration of tools, equipment and PPE)		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell							11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer		James Kelly Michael Yarbrough / Brian		Kurt Demmer	7/12	Dan Bunszell							11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records		Chris Brouillard		Michael Yarbrough / Brian		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-14	Relay and Protection		Chris Brouillard		Mark Peterson		Kurt Demmer	7/12	Dan Bunszell								
Elec Ops-15 Elec Ops-16	Codes and Standards Mutual Assistance		Tim Deppmeyer		Girard Purdy		Kurt Demmer	7/12	Dan Bunszell Dan Bunszell							10/26/2012	11/25/2012
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Deppmeyer Tim Deppmeyer	8/12	Kathy Lyford Dan Bunszell		Kurt Demmer Kurt Demmer	8/12	Dan Bunszell								
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell								
	Energy Solutions Delivery & Efficiency																
ESD&E-1 ESD&E-2	Energy Efficiency Programs Sales/Support for Commercial, Industrial and Municipal Customers		Eric Stanley		Carol White		Bill Sherry Bill Sherry		Carol White								
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mongan		Bill Srierry		Sean Mongan								
D.	3 Energy Control & Supply												I.		ı		
Energy Supply-1	Electric Network Control	 	Norm Gallagher	1	Mike Gallagher	l	Chico DaFonte	-	Mike Gallagher		1		1				
Energy Supply-2	Electric Load Forecasting		Chico DaFonte		Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder								
Energy Supply-3	Energy Procurement Services		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen							1/22/2013	3/8/2013
Energy Supply-4	Energy Procurement Consulting		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen								
					Kevin Kelly / Marie												
Energy Supply-5	Distributed Generation Services		Chris Brouillard		Jordan		Chico DaFonte	9/12	Marie Jordan							3/28/2013	4/28/2013
Project Mat-1	Project Management Project Management Services		Chris Brouillard		Daniel Glenning	l	Rich MacDonald		David Way							3/14/2013	4/14/2013
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way							3/14/2013	4/14/2013
	6 Health, Safety & Environment (HS&E)																
ъ.	- mann, sandy a city of the city			1	Timothy Woycik / Brian					_							
			Gaetan Mercier / Michael	d	Varga / Stephanie		15.1.116.5		T W 1	1			1			40/0/	441416
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	-	Knott Gaetan Mercier / Michael	4	Shepard	l	Michael Knott		Tim Woycik		1		<u> </u>			10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Knott	"	Timothy Woycik		Michael Knott		Tim Woycik		I		1			10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga	1 I	Michael Knott	1	Tim Woycik		1		1			10/2/2012	11/1/2012
	· · · · · · · · · · · · · · · · · · ·		Gaetan Mercier / Michael	d							1		1				
HS&E-4	Environmental Compliance		Knott		Peter Harley	l	Michael Knott	\rightarrow	Tim Woycik		1		1			10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott	1	Peter Harley		Michael Knott		Tim Woycik		I		1			10/2/2012	11/1/2012
						-					•						

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			Undated Customer Service	a Danrasan	ntatives and TSA Leads are n	rovided in acc	cordance with Section V.C. 2 a. (v) of the	a Sattlamer	at Agreement			Summary of any material disputes,		Escalated Complaint - Transition		Diposition of
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change		Mo/Yr Change		Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	claims, and adjustments of Monthly Statements in the prior	Settlement	Steering Committee (per	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Security															
	•		Gaetan Mercier / Michael													
Security-1	Site Security Services		Knott Gaetan Mercier / Michael	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-2	Security Consulting		Knott Gaetan Mercier / Michael	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-3	NERC/NPCC- Reliability Compliance		Knott		Vicki M. O'Leary		Michael Knott		Mike Amico						3/28/2013	5/1/2013
	Supply Chain and Inventory Management															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan		Bill Hilbrunner						7/31/2013	8/26/2013
	Customer Services Support															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianflone	8/12	Bill Sherry		Nancy Cianflone							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Nancy Cianflone / Christopher Gibb	8/12	Bill Sherry		Nancy Cianflone							
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Clarifone							
					Brian Schuster / Joe											
Customer Svc-4	New Business Adminstration		Bill Sherry Nicole Harris		Basic Jeff Martin	8/12	Bill Sherry		Brian Schuster Nancy Cianflone							
Customer Svc-5	Revenue Protection/Diversion & Investigation		David Carleton / Nicole		јет мапіп	8/12	Bill Sherry		Nancy Clantione							
Customer Svc-6	Customer Data Migration		Harris	7/12	Nancy Ciaflone	8/12	Bill Sherry		Nancy Cianflone							
					Thomas Amerige /											
Customer Svc-7	Meter Data Services Support		Daniel Mahoney		Michael Murphy	8/12	Bill Sherry		Nancy Cianflone		-					
F	Regulatory Support													1		ı
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme							
Reg-2	Regulatory Reporting		Meera Reynolds		Jeanne Lloyd		ChristiAne Mason		Michael Laflamme							
G	Records Management										· ·					
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
	IT Transition Services					_				-						
IT-1	Business Application Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley					I		
IT-2	Collaboration Services (E-Mail)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-3	Data Centers		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley						-	
IT-4 IT-5	Client Services	—	David Carleton	7/1	Robert Lorkiewicz	l	David Carleton	-	Madalyn Hanley		-					
IT-6	Contracts and Licenses Infrastructure Services		David Carleton David Carleton	7/1	Robert Lorkiewicz Robert Lorkiewicz		David Carleton David Carleton	1	Madalyn Hanley Madalyn Hanley							
IT-7	Networking Support		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-9	Security Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

APPROVED REPORTS BY CURRENT TSA LEAD

CURRENT SERVICE REPRESENTATIVE

Attachment A

Monthly Statements (Most Recent) (per Settlement V.C.2.a.(i))

See attached

Liberty Utilities 11 Northeastern Blvd Salem, NH

9/5/2013 800039766 Net 20 Date: Invoice #: Terms:

	_			1		,	
TSA Name	Prio Granite State	r Month Adjustment Energy North	Total	Granite State	Initial Billing Energy North	Total	Invoice Total
Payroll	- Granite State	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration Labor Relations	-	-	-	-	-	-	
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	- 2 502 45	2.692.45	-	5.384.91
Accounting Consulting Financial Training Service	-	-	-	2,692.46	2,692.45	5,384.91	5,384.91
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-		2,692.46	2,692.45	5,384.91	5,384.91
Planned Major Mtnc Emergency Mtnc & Tech Svcs	-	-	-	227.50	-	227.50	227.50
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	5,878.47	-	5,878.47	5,878.47
Resource & Workload Planning	-	-	-	(567.45)	-	(567.45)	(567.45
Electric Fdr ,Sub T and Sub Asset Planning Sub Mtnc Programs /Engineering	-	-	-	868.41 37,670.05	-	868.41 37,670.05	868.41 37,670.05
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	22.78	-	22.78	22.78
Electric Lab Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	6.94	14,103.39	14,110.33	14,110.33
Relay & Protection	-	-	-	1,099.03	-	1,099.03	1,099.03
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance Business Continuity & Emergency Logistics	-	-	-	1,027.71	-	1,027.71	1,027.71
Ops Miscellaneous	-	-	-	42,413.37	-	42,413.37	42,413.37
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-		-	-	-	-
Emergency Mntc Engineering & Technical Svcs Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	- (11.70)	- (11.70)	- (44.70)
Gas Support/Workload Planning Meter Ops/Meter Shop	-	-	-	-	(11.70) 3,049.64	(11.70) 3,049.64	(11.70 3,049.64
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	1,128.76	1,128.76	1,128.76
Ops Misc	-	-	-	- 00.040.04	7,917.76	7,917.76	7,917.76
Operations Energy Efficiency	-	-	-	88,646.81 2,124.09	26,187.85 179.57	114,834.66 2,303.66	114,834.66 2,303.66
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	2,124.09	179.57	2,303.66	2,303.66
Network Control Load Forecasting	-	-	-	13,495.04	-	13,495.04	13,495.04 13,719.14
Energy Procurement	-	-		13,719.14	-	13,719.14	15,/19.14
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	17,585.86	17,585.86	17,585.86
Procurement Svcs General Energy Transactions	-	-	-	-	(466.20) (25,216.80)	(466.20) (25,216.80)	(466.20 (25,216.80
Gas Load Foreecasting	-	-	-	-	(10,617.94)	(10,617.94)	(10,617.94
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc Energy Control & Supply	-	-	-	- 27,214.18	(18,715.08)	- 8,499.10	8,499.10
Project Mgmt Svcs	-	-	-	- 27,214.18	(18,715.08)	6,499.10	6,499.10
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-		-	-	-	-
HS&E Monitoring, Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support Technical Training	-	-		-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR Spill Control Response	-	-	-	-	1,110.14	1,110.14	1,110.14
Environmental Reg Support & Consultation	-	-		-		-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	1,110.14	1,110.14	1,110.14
Site Services Security Consulting	-	-	-	-	-	-	-
Security Consulting NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts Warehouse Access	-	-	-	-	-	-	<u> </u>
Fleet Services	-	-	-	-	-	-	-
Fleet Services Supply Chain & Inventory	-	-	-	-	-	-	-
Fleet Services							

Liberty Utilities 11 Northeastern Blvd Salem, NH Date: 9/5/2013 Invoice #: 800039766 Terms: Net 20

Attachment A

Initial Billing for Transition Services Activity: Final Billing for Transition Services Activity: July 2013 May & Jun 2013

	Prio	r Month Adjustme	nt	Initial Billing	Initial Billing				
TSA Name	Granite State	Energy North	Total	Granite State	Energy North	Total	Invoice Total		
Collections Support	-	-	-	(1.29)	(1.35)	(2.64)	(2.64)		
New Business Admin	-		-	43,110.25	114.09	43,224.34	43,224.34		
Revenue Protection	-	-	-	-	-	-	-		
Customer Data Migration	-	-	-	-	-	-	-		
Meter Data Services - Support	-	-	-	3,973.27	-	3,973.27	3,973.27		
Customer Service	-	-	-	218,142.36	278,927.05	497,069.41	497,069.41		
General	-		-	(3,878.97)	1,259.73	(2,619.24)	(2,619.24)		
Regulatory Reporting	-	-	-	495.27	(8,999.14)	(8,503.87)	(8,503.87)		
Regulatory Support	-	-	-	(3,383.70)	(7,739.41)	(11,123.11)	(11,123.11)		
Identification of Books & Records	-	-	-	-	-	-	-		
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-		
Records Management	-	-	-	-	-	-	-		
Business Applications	4,889.48	(23,887.20)	(18,997.72)	8,287.26	21,713.07	30,000.33	11,002.61		
Collaboration Services	-	-	-	-	-	-	-		
Data Centers	5,625.97	58,050.78	63,676.75	-	-	-	63,676.75		
Client services	11,808.45	-	11,808.45	-	-	-	11,808.45		
Contracts & Licenses	3,324.82	7,312.12	10,636.94	13,533.29	38,275.68	51,808.97	62,445.91		
Infrastructure Services	(66,549.51)	(93,887.95)	(160,437.46)	35,399.50	28,338.08	63,737.58	(96,699.88)		
Networking Support	16,911.25	11,900.29	28,811.54	-	-	-	28,811.54		
EMS/SCADA	13,795.90	1,820.56	15,616.46	986.70	-	986.70	16,603.16		
Security Services	-	-	-	-	-	-	-		
IT	(10,193.64)	(38,691.40)	(48,885.04)	58,206.75	88,326.83	146,533.58	97,648.54		
TOTAL	(10,193.64)	(38,691.40)	(48,885.04)	393,642.95	370,969.40	764,612.35	715,727.31		

CHECK

Please remit payments to the following:

	U.S. Mail
National Grid USA	
Misc Accounts Receivable	
300 Erie Boulevard West	
Syracuse, NY 13202	

Wire
National Grid USA
Bank: Bank of America
ABA: 026009593
Acct# 000050020915

Attachment B

TSA Scope Changes (per Settlement V.C.2.a.(ii))

Nothing to report

Attachment C

Summary of any material disputes, claims and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))

Nothing to report

Attachment D

Meeting Minutes (per Settlement V.C.2.a.(iv))

See attached

TSA Status Update for Energy North (Site Investigation and Remediation) September 19, 2013

Attending: Timothy Woycik (NGrid), Michele Leone (NGrid), Michael Knott (Liberty), Mary

Casey (Liberty)

Date: September 19, 2013

1.0 TSA Scope changes or Requests for Scope Changes

NONE

2.0 Date of Last Meeting

June 21, 2013

3.0 Issues

NONE

4.0 Termination of Services – Number complete

HS&E - 5 remains only outstanding environmental, health, and/or safety TSA. As reported previously, plans are still in place to terminate this service agreement on or before 12/31/13.

NOTE: Meeting attendees acknowledged that any documentation (i.e., project files) will need to be transferred as part of the final steps for termination.

Attachment E

Escalated Complaint – Transition Steering Committee (per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)

Nothing to report